

Recently, Pareco replaced a roof at our residence; and, with pleasure, we award easily the highest rating for all of the particulars pertaining to the contract: quality of service, clarity of explanations, respect for the schedule, cleanliness of the job site and in surrounding areas, quality of the work, quality and time required answering our questions, and attitude of the employees.

We wish to add still another commendation, one which is difficult to put into words because it is more subjective; and, it is that Pareco introduced into the proceedings also a sense of humanity. It might best be described simply by mentioning some of the incidental comments which happened to be passed by M. Luc Paré, such as "we will be there for sure ... more can be done but it is not really necessary ... don't worry ... this will be best for you ... yes, (something or other) is not part of contract, but I'll arrange to take care of it ... you don't have to remain at home while (some part of) the work will be carried out, it's alright for you to go to work ... you are welcome ... and more. And, comments which M. Paré elicited from us, such as "I see (from the e-mails) that you must be working from very early in the morning, I hope you are getting enough sleep ... you have been at it for quite a while, here, have a cold juice ... and, many, many, thank you's. All in all, we got the feeling that, yes, Luc Paré was interested to gain the contract, but, after that, he really cared that all should go well.

Pareco asks the question if we would qualify their team as "Professional". In the dictionary, professional is defined as 'competent or skilled in a particular activity'. For sure, the answer is yes, the Pareco team is professional. Moreover, as a doctor of medicine, the word "Professional" also means for me 'to act in the best interests of the client'. We feel that such is definitely the case for Pareco.